

ARLIND UKPERAJ

+355672244912 · ukperajarlind@gmail.com ·
Durrës, Albania

JUNIOR PYTHON DEVELOPER

I am a dedicated Data Analyst with a strong desire for continuous improvement and learning. In my work experience, attention to detail and efficiency have been crucial, and expanding my skill set has always been necessary. Two years ago, I began learning Python as a hobby to enhance my professional skills. This journey has significantly improved my technical proficiency and ignited a passion for ongoing development in programming and data analysis. I would greatly appreciate the opportunity to further develop my skills and contribute to your team in the role that you offer.

STRENGTHS AND EXPERTISE

Data Analysis
Ms Office
Python
VBA

Communication
Collaboration
Reliability

Languages:
Albanian (Native)
English (Fluent)
Italian (Fluent)

PROFESSIONAL EXPERIENCE

Assist Digital - Tirana, Albania Workforce management Analyst

February 2024 - Present

As a WFM Analyst my main task is to schedule agents based on the forecast/demand of the client and cover these demands as efficiently as possible. In this job I have demonstrated that i am a fast learner and reliable since i had no experience on this type of job but adapted quickly.

My Tasks:

- Analyze and review daily and monthly advancement.
- Based on the advancement, forecast and demands from the client schedule agents.
- In case of any unexpected situation change and adapt the shifts of agents.
- Analyzing and creating reports as required.

WMG Consulting SRL Credit Analyst

March 2020 - July 2023

Non performing loans analysis has been a very helpfull experience since I learned a lot of how Banks and loans work. Working as a Credit Analyst helped me adapt to changes since I had to deal with different type of loans and different banks.

My Tasks:

- I started as a data entry operator.
- The quality of my work helped me get promoted to quality assurance to check if the data inserted by the team were correct.
- Formating and sending the data to the client was a daily task.

EDUCATION

**Professional High School Beqir Cela
ICT Professional High School**

September 2013 - June 2017

Technology has always been a hobby for me. Curiosity of how different things work made me research and find information related to technology.

**Software Development Academy
Python From Scratch**

February 2022 - September 2024

I was interested in learning a programming language so I can create new programs for fun and even to help me with my job. I started searching online and Python was easier and the fact that it has so many modules which allows to do different thing from web development, data analysis, task automation etc. I believe it was the right choice.

**Udemy
Microsoft Access Complete Begginer To Advanced**

November 2022 - February 2023

In one of the companies that I was working

CONTACT

Email: ukperajarlind@gmail.com

Phone: +355672244912

LinkedIn: www.linkedin.com/in/arlind-ukperaj

Address: Durres, Albania